Problem Solving: Moving Dual Enrollment Online

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Career Ladders Project Team

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The CLP Team

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About CLP

Career Ladders Project promotes equity-minded community college redesign.

We collaborate with colleges and their partners to discover, develop, and disseminate effective practices. Our policy work, research, and direct efforts with colleges lead to system change—and enable more students to attain certificates, degrees, transfers, and career advancement.
Agenda

• Poll
• Updates
• Three practitioners
  • Rio Medina – Long Beach City College
  • Steven Caro – Fresno City College
  • Paulina de Ita – East Los Angeles College
• Crowsource student support positions
• More resources
• fin
Quick Poll

• How many webinars have you attended?

• Have they supported your work?
Chat

- LONG BEACH how do you ....
- FRESNO why is the ...
- TECH I need ...
My Position @LBCC
Career Pathways Coordinator

3 most important ways I support students

• Being self aware & self regulated #adapt&overcome
• Making decisions that matter and are data driven
• Creating and sustaining spaces that nurture community
If I had twice as much time to support students, I would be able to...

- Research additional funding and collaboration opportunities, on and off campus.
- Further develop and have time to critically analyze imperative program evaluation models.
- Complete data analysis, narratives, and marketing tools for campus and community investment/partnerships.
- Provide innovative and consistent direct service and support to students #alternativeEd, parents/guardians, faculty and community without time constraints.

If I had another person, their duties would include:

- **Clerical Duties**
  - Outreach to high school and community partners
  - Maintain general assistance email/phone account
  - Manual data inputting

- **Budgeting Assistance**
  - Preparing necessary documents for payroll and purchasing

- **Registration Assistance**
  - Preparing necessary onboarding/registration data and forms

- **Academic and Career Advising/Support/Counseling**
  - If a Counselor, formal educational planning
  - College and Career advising and workshops
  - Designated Supplemental Instruction/ Tutoring
Questions

• LONG BEACH how do you ....
• RIO what might we ...
Fresno City College

Steven Caro
Counselor - Dual Enrollment
My Role as a Dual Enrollment Counselor at FCC

3 Important Ways I Support Students

**Direct Student Support**
- Assist in completing online application
- Canvas and other Tech Support

**Parent Support**
- Parent info meetings
- Student registration nights

**High School Support**
- Training for Instructors
- Training for Facilitators
- Registration Support
If I Could Double My Time

- More 1-on-1 time with students to discuss college plans, pathways and career goals.
- More time to create, innovate, and simplify Dual Enrollment processes to make things easier for students, parents, and high schools.
Questions

• FRESNO how do you ....

• STEVEN what might we ...
Paulina de Ita
Student Ambassador
My Role at ELAC

My position:
Program Assistant for the Outreach Office.
I am a student worker.

Three ways I support dual enrollment students:
• Encourage them to be in dual enrollment or take a college class outside of their regular school schedule.

• Educating them on what services ELAC offers and how they can use those services.

• Letting students know all the benefits of being a dual enrollment student and how important it is they’re getting a head start on their college education.
If I Had Another Me

I’d like to:

• teach the students how to navigate the ELAC catalog so they can further get a head start completing their General Ed courses or explore different subjects or topics they are interested in.

• host workshops to teach students about the different options to further their education after high school.
Questions

• ELAC how do you ....

• PAULINA what might we ...
Crowdsourcing Roles

Google doc with three roles
- Student Ambassador
- Classified Support Specialist
- Dual Enrollment Counselor

Two columns underneath each
- Must haves
- Nice to haves
Resources

• Online Onboarding
• Moving to an Electronic Form
• Community of Practice on Basecamp
Poll

Was today's webinar useful?

Email success stories to:
ncastro@careerladdersproject.org
“Dual enrollment gave me the confidence to know that I’m capable of handling the challenges that come with going to college”
Mariano Balbuena
Bakersfield College
Chat

• GLENDALE how do you ....

• LONG BEACH why is the ...

• TECH I need ...