Team Approach to Student Success

IEPI Guided Pathways Workshop
September 27, 2019

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Dr. Robert Pimentel, VP of Ed. Services & Institutional Effectiveness
Dr. Ray Ramirez, Director of Student Equity & Success
Presentation at a Glance

• Benefits for students and the college
• SST Composition
• Student Pathway to Success
• Data Dashboard
Benefits for the Students:

• Innovative team approach
• Highly personalized services
• Eliminates obstacles
• Increases timely completion
• Collaboration across divisions
• Creates a sense of belonging and validation for the student
Benefits for the College:

- Fosters holistic and institutional responsibility
- Proactive vs. reactive student support services
- Fosters cross-functional communication and understanding
- Collaboration across divisions
- Informs data driven decisions by discipline
- Increases data literacy
Student Services Administrator

• Liaison between Student Services and Instructional Services
• Provides leadership for Student Success Team
• Supports team leader
• Monitors the division data through the Student Success and Completion data dashboard
• Includes Academic Division Dean/Department Chair in Student Success Team meetings
Student Services Administrator

• Liaison between Student Services and Instructional Services

• Provides updates regarding majors, classes, and division

• Includes Student Services team lead in all division meetings

• Coordinates with Student Services Administrator in identifying student needs for the division

Academic Division Dean/Department Chair
Intervention Specialist

• Directs students to academic support programs (tutor center, ETC, PASS)
• Provides students with strategies for academic success
• Tracks early alert
• Follows-up with students for making satisfactory academic progress
• Tracks and supports students in the library technology program
• Directs students to academic support programs (tutor center, ETC, PASS)
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• Follows-up with students for making satisfactory academic progress
• Tracks and supports students in the library technology program
• Creates student education plans
• Provides major specific counseling
• Establishes academic goals
• Works closely with Intervention Specialist
• Tracks student academic progress through Student Success and Completion data dashboard
• Directs students to academic support programs (tutor center, ETC, PASS)
• Provides students with strategies for academic success
• Tracks early alert
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• Establishes academic goals
• Works closely with Intervention Specialist
• Tracks student academic progress through Student Success and Completion data dashboard
• Assists with FAFSA completion
• Conducts short financial aid presentations during student success team workshops, events, etc.
• Serves as a point of contact to other student success team members for financial aid questions
• Monitors and identifies students on warning, disqualification, and exceeding max time frame on financial aid
• Tracks incomplete FAFSA files
Student Services Administrator

Academic Division Dean/Department

Intervention Specialist

Counselor

Financial Aid Specialist

Transformational Data Coaches

• Liaison between the Office of Institutional Research, Assessment, and Planning and the Student Success Teams to employ data to lead and effect cultural and institutional transformation towards improving the experiences and outcomes of students

• Foster an equity-minded ethos with colleagues

• Assist with the development of evidence-based student equity and success improvement plans, including targeted improvement goals, scaling timelines and benchmarks, and appropriate evaluation measures
Student Pathway to Success

YOUR MAJOR
YOUR DIVISION

Allied Health, Physical Education, and Athletics

• Applied Technology
• Business Education
• Career Technology
• Fine, Performing, and Communication Arts
• Humanities

Library & Student Learning Support Services

• Math, Science, and Engineering
• Social Sciences
1. Application
2. Assessment
3. Orientation
4. Counseling (SEPA)
5. Registration

Begin Here

Become RAM Ready

Attend RAM Ready, the new student welcome event, prior to the start of semester

1. Get ID card, parking permit, textbooks, and pay fees
2. Take campus tour to find classrooms and service areas
3. Learn about technology, student resources, campus life, etc.
Connect with your Success team

- Assigned to specific team of specialist
- Help with Financial Aid
- Scheduled Check-ins

Stay on Track

- Register for 15 or more units each semester
- Apply for financial aid each year
- Take advantage of student learning resources (tutorial center, PASS, etc.)
Work toward your goal

**First Semester**
- Meet with a counselor to complete your comprehensive Student Education Plan (SEP-C)
- Register for next semester’s classes during the Priority Registration period

**Second Semester**
- Follow up with a counselor, update your SEP as needed
- Register for next semester’s classes during the Priority Registration period

**Third Semester**
- Visit the Transfer Center or Career Employment Center to discuss your plans after leaving FCC
- Register for next semester’s classes during the Priority Registration period

**Fourth Semester**
- Follow up with a counselor to make sure you have completed the requirements for your degree/certificate
- Apply for graduation
- Apply for your degree/certificate
Congratulations on meeting your educational goal!
Congratulations on meeting your educational goal! Thank you!