Problem Solving: Moving Guided Pathways Online

Webinar Series

Wednesday, April 8
11 a.m. - 12 p.m.

CLP | Career Ladders Project

Technical Announcements

- Webinar Technology
  - You will be MUTED for this webinar
  - Your video will be OFF upon entry
  - If you are joining by phone and computer/tablet, please connect your phone to your computer/tablet (#participantID#)

- For any technology issues, please ask for help in the chat and we will message you privately for support: e.g. *TECH I can't hear*

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What is one thing that is keeping you motivated right now?

What is your WHY?

The Career Ladders Project Team

Kris Palmer
Senior Director

Sia Smith-Miyazaki
Director

Valeria Torres
Program Coordinator

Naomi Castro
Senior Director

Career Ladders Project promotes equity-minded community college redesign

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Welcome to the GP problem-solving webinar!

- Purpose
  - Provide peer support and problem-solving opportunities to address emerging issues and equity challenges related to GP

- Materials
  - Video recording, slides, and links will be shared via email & posted on the Vision Resource Center
    If you did not register using the interest form, please type your email in the chat so we can share these resources with you

How to ask questions during the webinar

Use the chat function to type your question

- **Question for a panelist** indicate the college before your question
  CCSF How do you….?

- **General question** regarding Guided Pathways
  GENERAL What are colleges….?

- **An approach** you'd like to share
  IDEA I (Your name) have an approach to the question regarding….

- **Tech issue** *TECH I can't hear*

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Presenters for today's webinar

Michelle Simotas
RiSE Lead Coordinator

Gudu Kere
RiSE Student Advisor

Hafsah Syed
RiSE Student Advisor

City College of San Francisco

CCSF's Guided Pathways Teams

Design Teams
- **Explore Team**--Program maps and meta-majors
- **Connect Team**--First year experience for undecided students
- **Empower Success Team**--Just-in-time student supports, student success teams

Support Teams
- **Communications Team**--Keep college community informed of RiSE work
- **Media Team--**Create media that highlights the work of RiSE
- **Professional Development--**Design PD opportunities to support the Design Teams
- **Student Advisory Team--**ensure consistent student engagement in college planning

Have a question? Let us know in the chat
"CCSF how do you...."

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City College of San Francisco
Challenge 1

How do we keep the momentum going while working remotely?

- Coordinators with release time are still working on meeting the deliverables for their team
- Reassessed projects in progress to discern what can continue through remote meetings, what needs to be placed on hold, and what needs to pivot
- Project timelines were revised and reprioritized

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Have a question? Let us know in the chat
"CCSF how do you...."

City College of San Francisco
Challenge 2

How do we maintain engaging meetings and workshops online?

- Adjusted meetings to include connection/check-in time
- Asked all participants to use video
- Asked coordinators/facilitators to leave more time for people to speak up, raise their hand, or comment in zoom.
- Working to plan clear outcomes for each meeting to ensure continued engagement

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Have a question? Let us know in the chat
"CCSF how do you…."

Stretch!

City College of San Francisco
RiSE Student Engagement Project

Overview of the project

- Problem: lack of student engagement in all aspects of the college
- Goal of the project: Design a plan for deepening student engagement
- Process: Design thinking approach
- Where you were at the time of the Shelter in Place order

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Have a question? Let us know in the chat
"STUDENTS how do you...."

City College of San Francisco Cont.

Challenge: How do we keep student leaders engaged while remote?

The student groups were building community and having difficult conversations in the in-person convenings. This is difficult to recreate via zoom.

Solution:

- Working to stay focused on the project goals and to move forward where we can.
- Discussing whether to hold a virtual workshop or use what we have gathered so far in the design thinking process to prototype a solution.

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Have a question? Let us know in the chat
"STUDENTS how do you...."

Questions?

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Join us for the next webinar

Wednesday, April 15th from 11 a.m. to 12 p.m.

Video, powerpoint, and other resources will be uploaded to our website and the Vision Resource Center

This webinar is part of a series produced by Career Ladders Project with funding from the California Community Colleges Chancellor's Office.

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THANK YOU
for joining us today.

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