# Problem Solving: Moving Guided Pathways Online Webinar Series

Wednesday, April 8 11 a.m. - 12 p.m.



#### **Technical Announcements**

- Webinar Technology
  - You will be MUTED for this webinar
  - Your video will be OFF upon entry
  - If you are joining by phone and computer/tablet, please connect your phone to your computer/tablet (#participantID#)
- For any technology issues, please ask for help in the chat and we will message you privately for support: e.g. TECH I can't hear



What is one thing that is keeping you motivated right now?

### What is your WHY?



### The Career Ladders Project Team



Kris Palmer Senior Director



Sia Smith-Miyazaki
Director



Valeria Torres
Program Coordinator



Naomi Castro Senior Director



### **Welcome to the GP problem-solving webinar!**

- Purpose
  - Provide peer support and problem-solving opportunities to address emerging issues and equity challenges related to GP
- Materials
  - Video recording, slides, and links will be shared via email & posted on the Vision Resource Center
    - If you did not register using the interest form, please type your email in the chat so we can share these resources with you



### How to ask questions during the webinar

Use the chat function to type your question

- Question for a panelist indicate the college before your question CCSF How do you....?
- **General question regarding Guided Pathways**GENERAL What are colleges....?
- An approach you'd like to share

  IDEA I (Your name) have an approach to the question regarding....
- **Tech issue** *TFCH I can't hear*



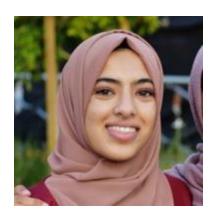
### **Presenters for today's webinar**



Michelle Simotas
RiSE Lead Coordinator



**Gudu Kere** RiSE Student Advisor



**Hafsah Syed** RiSE Student Advisor





### **City College of San Francisco**

### **CCSF's Guided Pathways Teams**

#### **Design Teams**

- Explore Team--Program maps and meta-majors
- Connect Team--First year experience for undecided students
- Empower Success Team--Just-in-time student supports, student success teams

#### **Support Teams**

- Communications Team--Keep college community informed of RiSE work
- Media Team--Create media that highlights the work of RiSE
- Professional Development--Design PD opportunities to support the Design Teams
- Student Advisory Team--ensure consistent student engagement in college planning



Have a question? Let us know in the chat "CCSF how do you...."

### City College of San Francisco Challenge 1

### How do we keep the momentum going while working remotely?

- Coordinators with release time are still working on meeting the deliverables for their team
- Reassessed projects in progress to discern what can continue through remote meetings, what needs to be placed on hold, and what needs to pivot
- Project timelines were revised and reprioritized



### City College of San Francisco Challenge 2

### How do we maintain engaging meetings and workshops online?

- Adjusted meetings to include connection/check-in time
- Asked all participants to use video
- Asked coordinators/facilitators to leave more time for people to speak up, raise their hand, or comment in zoom.
- Working to plan clear outcomes for each meeting to ensure continued engagement



Write your questions in the chat and we will read them aloud

# Questions?



## Stretch!



### City College of San Francisco RiSE Student Engagement Project

#### **Overview of the project**

- Problem: lack of student engagement in all aspects of the college
- Goal of the project: Design a plan for deepening student engagement
- Process: Design thinking approach
- Where you were at the time of the Shelter in Place order



### City College of San Francisco Cont.

### Challenge: How do we keep student leaders engaged while remote?

The student groups were building community and having difficult conversations in the in-person convenings. This is difficult to recreate via zoom.

#### **Solution:**

- Working to stay focused on the project goals and to move forward where we can.
- Discussing whether to hold a virtual workshop or use what we have gathered so far in the design thinking process to prototype a solution.



Write your questions in the chat and we will read them aloud

# Questions?



### Join us for the next webinar



Wednesday, April 15th from 11 a.m. to 12 p.m.

Video, powerpoint, and other resources will be uploaded to our website and the Vision Resource Center

This webinar is part of a series produced by Career Ladders Project with funding from the California Community Colleges Chancellor's Office.

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# THANK YOU for joining us today.

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